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At TOPS FRAY MARCOS S.A. we strive to include sustainability as an integral part of the company's identity, fostering commitment and promoting a sustainable work ethic.

Given the interrelation of the three axes of sustainability and based on our principles, values, mission and motivation, we establish the following commitments as a fundamental element of our management:

- Establish a sustainable management of our processes, ensuring a balance between social, environmental and economic dimensions.
- Adopt strategies to responsibly manage financial resources to foster profitability, efficiency and productivity.
- Generate effective and transparent communication with all stakeholders, to increase trust and credibility, and encourage greater engagement in sustainable initiatives.
- Create social value in the short and long term, encouraging personal development, by being a worthy source of employment with equal opportunities and consistent improvement in working conditions, while permanently ensuring occupational health and safety.
- Maintain strong ties with the local community in search of knowing, analysing and managing their expectations.
- Create a solid environmental culture within the company by implementing best practices and fostering a commitment to safeguard the environment and its biodiversity.
- Implement water and energy consumption indicators to enhance the sustainability of our processes.
- Assess and implement different strategies to reduce and prevent greenhouse gas emissions, which contribute to mitigating the effects of climate change.
- Assemble a working group tasked with monitoring and assessing progress in the implementation of the company's sustainability strategy.

Within this framework, we also affirm our commitment to including due diligence and good business practices across all our activity. This involves:

 Identify, prevent, mitigate, and remedy potential adverse impacts on human rights, working conditions and the environment— both within our own operations and throughout our supply chain.



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- Incorporate these principles into our management system, establishing clear responsibilities and allocating adequate resources, while fostering a corporate culture based on transparency, respect and consistent improvement.
- Develop and uphold accessible mechanisms to receive and address inquiries or complaints from any interested party related to actual or potential impacts, ensuring respectful, confidential, and effective interactions.

Communicate this policy to staff and stakeholders to align efforts towards achieving each proposed objective.

This policy will be reviewed regularly to ensure it remains up to date following new challenges, insights, regulatory changes or evolving stakeholder expectations.

This comprehensive approach to sustainability and due diligence guides our decisions and actions, and represents TOPS FRAY MARCOS S.A. 's ongoing commitment to responsible, ethical and sustainable management.